

Using a public charging device via a QR code

Using a public charging device is easy with a QR code. First, download the eParking app from your phone's app store (App Store or Google Play) and create a user account. If you already have the eParking app, you can use the public charging device with your existing account.

Here's how to use a public charging device:

1. Open the eParking app.
2. Select "QR code" from the bottom menu.
3. Scan the QR code on the charging device using the eParking app.
4. The QR code will take you to a page where you can choose the duration and time for your charging session. Fill in all the required information and start charging.
5. Your active charging session will immediately appear on the home screen of the eParking app. From there, you can easily and quickly extend the charging time or stop the session. You will only be charged for the actual charging time used.

You can pay for public charging via the eParking app. Just add your credit or debit card details to your user account.

1. Open "Menu."
2. Open "Wallet."
3. Choose whether you want to add a card for short-term transactions (e.g., street parking) or contract parking transactions. If you wish, you can have payments for short-term and contract parking charged to different cards. Public charging is a short-term transaction.
4. Add your payment card under "+ Add new card."
5. Fill in your card details.
6. Remember to save.

If you have any questions, please contact our customer service!

✉ info@eparking.fi

☎ 034 108 9272 (weekdays between 7-18)

More instructions: <https://en.web.eparking.fi/ohjeet>